

Open for business in a responsible way

Dear Valued Customer,

Universal Woods wanted to take this opportunity to assure you that our manufacturing facility in Louisville, Kentucky has available stock, continues to run daily production and is currently executing uninterrupted shipping and receiving. We understand there are many factors in executing a flawless supply chain but feel confident that our part of that process, is business as usual. Your sublimation products are manufactured from raw materials that are sourced and made in the USA.

Our employees are the most important part of our success. In that spirit, Universal Woods has developed additional guidelines to continue to maintain a healthy work environment. We, like all of you, are practicing social distancing. We fortunately already had in place paid sick leave, health care for all employees and their families and emergency loan programs to help team mates deal with unforeseen financial emergencies. We sincerely hope that all of our valued customers and partners remain safe and healthy during this global pandemic. We are fully committed to your continued success.

To add a bit of good news to your day, as the economy comes out of the other side of this situation we will be bringing you some great new products to help kick your business back into gear.

If you have questions or concerns about product availability or order delivery, please contact our Customer Service Team at Customer.Care@universalwoods.com.

Sincerely,
Paul Neumann, CEO of Universal Woods